



Information session/VITA Practice Lab

Open for our new volunteers!

Not sure how to navigate the training process? Let us show you the way!

Join us for a an information session followed by a practice lab to get you registered with the IRS Link and learn.

In this session we will walk you through the following steps: for tax season 2024.

1. Assist you with navigating the different training guides and help you to create a Link and Learn Account (IRS Training Software)
2. We will provide training on the IRS's Volunteer Standards of Conduct (VOC) and help you to take your VOC certification test.
3. Complete the Intake/Interview and Quality Review Certification.
4. Assist you in navigating the Taxslayer practice lab to complete your tax law certification.
5. We will also help you to sign up for the City of Phoenix's Volunteer Website if you have not done so already.

Information session/VITA Practice Lab

Thursday, November 9, 2023

and

Tuesday, November 28, 2023

Information Session 10am—12pm

Computer Lab session 1:30 pm - 4:30 pm

John F Long Family Service Center

3454 N 51st Ave Phx, Az 85031

If you are interested please contact us at taxhelp@phoenix.gov or call 602 534 8439.